

Consultation by phone is available for police and probation officers as well as other criminal justice personnel. Home visits or visits at a community location are available for individuals referred to the program. Referrals may be made by calling 416-458-9466 or by faxing our referral form to 416-289-6843.

Participation in the program is voluntary and anyone may make a referral including the person at-risk, family and/or friends, service providers, lawyers, police and the court.

This service is funded by the Ministry of Health and Long-Term Care. There is no cost to the user.

Scarborough Mental Health & Justice Crisis Prevention Program

A program of the
Canadian Mental Health Association
1200 Markham Road, Suite 500
Toronto, Ontario M1H 3C3

Phone: 416-289-6285
Fax: 416-289-6843

Hours of operation are Monday to Friday
from 9:00am to 8:00pm.



A United Way member agency

The purpose of the Mental Health and Justice Crisis Prevention Program is to prevent individuals with mental illness from coming into conflict with the criminal justice system. The service assists individuals with mental illness who are at significant risk of incurring criminal charges by assisting them to access and use mental health and other services and supports.



Services offered may include:

1. Consultation

In the Scarborough area, the Crisis Prevention Worker will arrange to meet with the person to assess his or her situation and needs. Following the assessment, the Worker will make recommendations to the person about what services might be appropriate for the development of a service care plan which may help to prevent the individual from incurring criminal charges. The plan could include:

- Obtaining psychiatric assessment and treatment,
- Securing shelter, food, and clothing
- Accessing substance abuse services
- Finding short-term or long-term community supports.
- Accessing income support
- Linkage to educational, vocational and social recreational programs

2. Case Management

Where necessary, the Crisis Prevention Worker will assist the person to access and use the identified services and supports, and provide short-term community support.

3. Information

Information about mental illness, mental health services and the mental health system is made available to clients, family members, police and probation officers and other criminal justice personnel.

The Crisis Prevention Service is available to:

Individuals aged 16 or older with a mental health problem (including possible co-occurring disabilities such as concurrent disorder, dual diagnosis and other cognitive disabilities) who can benefit from community mental health services and who are likely to be safely and successfully supported in the community.

In addition, individuals must meet one of the following criteria:

1) Be referred by a police or probation officer who identifies the individual as at moderate to high risk of being charged with an offense.

2) Currently facing charges or has had criminal charges or was released from jail within the past year.

3) Meet 5 or more of the following:

- Two or more prior convictions
- Current substance abuse or significant history of substance abuse
- Poor living arrangement (i.e. homeless or at risk of homelessness or 3 or more address changes in last year)
- Current family conflict
- Experiencing significant financial stress
- Lacks informal social supports
- Subject or 2 or more police mental health calls or apprehensions within past year
- History of violence
- Active symptoms of major mental illness
- Absence of participation in an organized activity: employment, school, volunteer work, leisure activity, mental health or social support programming

Mental Health & Justice Crisis Prevention Service Providers in Toronto

Downtown Toronto

Sound Times Support Services

280 Parliament Street

Phone: 416-979-1700

Fax: 416-979-8354

Catchment area is Victoria Park Avenue to Keele Avenue and Eglinton Avenue to the lake.

Metro East

Canadian Mental Health Association

1200 Markham Road, Suite 500

Phone: 416-458-9466

Fax: 416-289-6843

Catchment area is Victoria Park Avenue to Port Union Road and Steeles Avenue to the lake.

Metro North

COTA Health

1110 Finch Avenue West, Suite 700

Phone: 416-514-1425

Fax: 416-785-9358

Catchment area is Victoria Park Avenue to Keele Avenue and Steeles Avenue to Eglinton Avenue.

Metro West

Reconnect

2150 Islington Avenue, Suite 202

Phone: 416-248-2050

Fax: 416-248-6657

Catchment area is Keele Avenue to Etobicoke Creek and Steeles Avenue to the lake.

