



ABI Home & Community Care

- Toronto Central LHIN
- Central LHIN

Presenters:

- Kristin Legere, Client Services Manager, Toronto Central LHIN Home & Community Care
- Cindy Dodd, Senior Manager, Central LHIN Home & Community Care
- Julie Osbelt, Referral Coordinator, Toronto ABI Network

Moderator: Linda Ngan, Project Manager, Toronto ABI Network

Referral Process

- The ABI Community Profile referral form can be found on our website
http://www.abinetwork.ca/uploads/File/ABI_Community_Profile_Master.pdf
- Referrals require an ABI diagnosis, medical and rehab documentation. Referrals may be delayed if missing this information.
- Only TC LHIN and Central LHIN Home and Community Care offer an ABI program. To find out if your client meets geographical criteria for these programs visit this link - <http://healthcareathome.ca/torontocentral/en> and search using your clients postal code- 'Find Your Region'
- Tip- be sure to include the therapy service you are requesting within the 'Primary Reason for referral' section

Referral Process

- The referral form is updated often, be sure to note if you are using the most recent version
- Seeking advice about an appropriate referral?
 - 1) Contact Referral Coordinator to discuss
 - 2) Review the following ABI program overview document online-
http://www.abinetwork.ca/uploads/File/Program_Descriptions_Master.pdf

Contact: Julie Osbelt, Referral Coordinator

416-340-4800 x8660

TORONTO CENTRAL LHIN

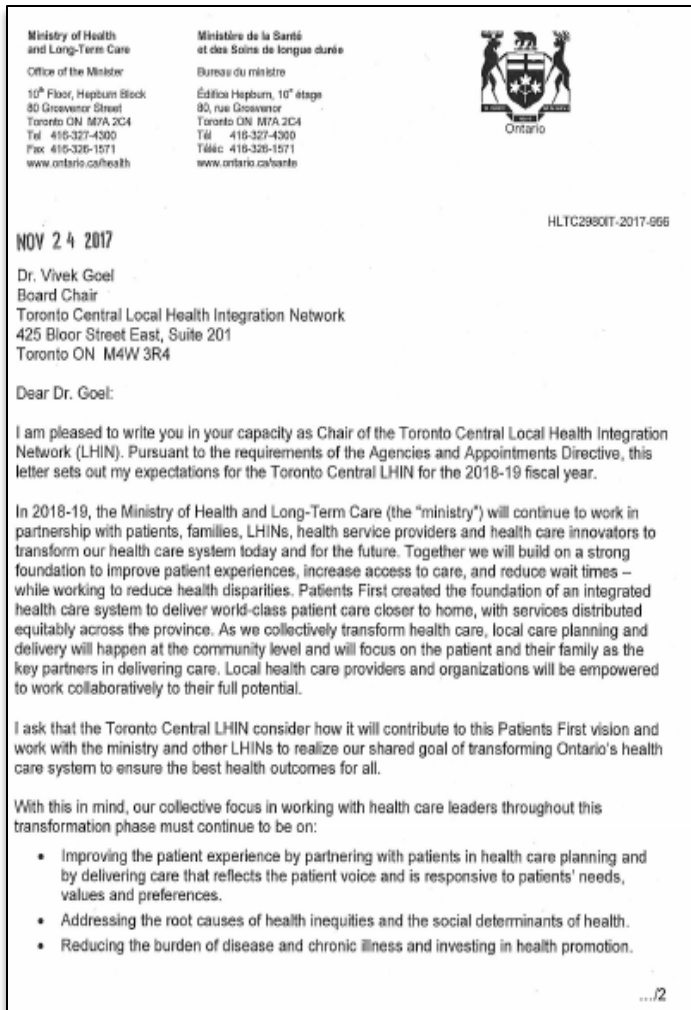


Cota Behaviour Supports Program

- **Kate Moore, Manager Community Health Services**
- **Kristin Legere, Client Services Manager, Toronto Central LHIN**



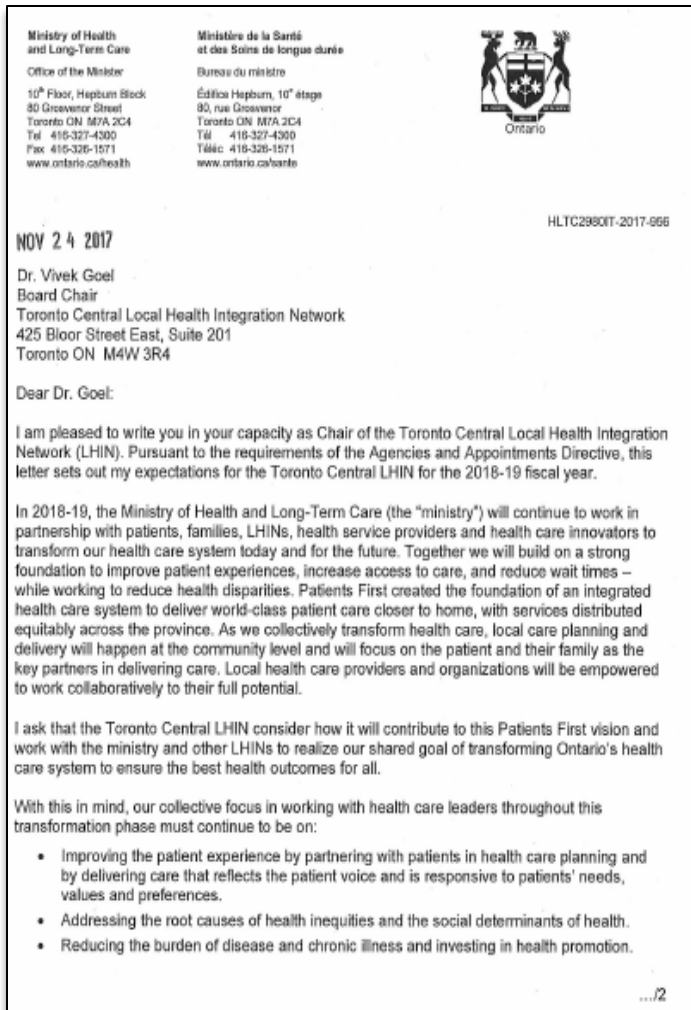
Toronto Central LHIN's Mandate for Collaboration



Breaking down the silos between our health care sectors and providers to ensure seamless transitions for patients, and to ensure that providers work together and in collaboration with patients to deliver the best possible care.

Work towards **improving transitions for patients between different health sectors and providers** so that patients receive seamless, coordinated care and only need to tell their story once.

Toronto Central LHIN's Mandate for Collaboration



- A successful collaboration which involved the transition of the Behavioural Therapy Program, occurred between Toronto Central LHIN and Cota on December 4th 2017.
- This transfer of services is consistent with the Toronto Central LHIN's strategic vision to build partnerships and strengthen population-based services in the community
- All clients have now been transitioned, Cota staff worked closely with Toronto Central LHIN and Pryor Linder Services to ensure a seamless transition for clients
- Cota will maintain the Toronto Central LHIN's commitment for no wait list for behavioural therapy services

Referral Process

- Cota has now taken over the funding for psychology services from Toronto Central LHIN
- Cota will assess all referrals sent to the Behaviour Support program for behavioural needs and Rehab needs provided by Toronto Central LHIN.
- Those requiring specific rehab needs in the community (OT, PT, SLP) will be forwarded directly to the Toronto Central LHIN care ABI Services and followed by a Cota ABI Case Manager.
- Cota will be evaluating this process moving forward and welcomes feedback from the Toronto ABI Network

Program Description



Cota Behaviour Supports Program

Behavioural supports are available to clients with an ABI that is less than 5 years post injury who are experiencing challenging behaviours.

Behavioural supports include psychological assessment and in home support from behaviour therapists.

These referrals will be sent to an ABI Case Manager and their care will be coordinated by this case manager. The services will be goal based. These clients will also be referred to Home and Community Care for ABI rehab services such as OT, PT, speech, as required.

Contact Information



Kate Moore, Cota 416-785-9230 ext. 8751

ACQUIRED BRAIN INJURY PROGRAM AT CENTRAL LHIN



Traumatic Brain Injury

- MVA
- Falls
- Post Assault or Trauma
- Sports Related Injury

Non-Traumatic

- Space occupying lesion such as a non malignant brain tumor or cyst, or Hematoma.
- Hypoxia / Anoxia, Cardiac arrest, or Stroke.
- Metabolic Disorders, such as Hyperglycemia, Hypoglycemia.
- Infection such as Meningitis

ABI Program at Central LHIN

- Two .5 FTE ABI dedicated Care Coordinators
- One for York Region and South Simcoe, one for North York
- Active Rehabilitation Program by ABI trained Providers
- OT and SLP designated ABI trained through our contracted providers
- Providers trained in ABI cognitive retraining
- ABI Trained Personal Support Workers

Assessing ABI Referral (Client can be from Acute Care, Rehab, Hospital or Community)

- Injury sustained due to a Traumatic or non traumatic incident within the last 5 years
- Medical Referral documenting validity of ABI accompanies referral
- Client is between 18-65 years of age
- If over 65 years, request consult with ABI CC
- Requires ACTIVE ABI Rehab therapy services such as OT and SLP.
- If MVA, confirm insurance coverage and services they are providing.
- If eligible Admit to Central ABI Caseload, CC is Sheryl Gilheany York and South Simcoe, Emma Gordon North York
- Order CLHIN rehab services and request "ABI Trained" Providers for OT and/or SLP
- Order Nursing as required
- If receiving insurance funded rehab, CLHIN ABI CC will make a home visit to further assess.

ABI Community Resources

- **York Simcoe Brain Injury Services (YSBIS)** – Mackenzie Health and March of Dimes Canada partnership-Case Management, Behavior Consultants, Rehab Services, ABI Adult Day Programs
- **Brain Injury Services Simcoe Muskoka (BIS)** - Rehab services, Housing, ABI Adult day Services, Clinical Psychology for Simcoe/Muskoka residences
- **March of Dimes Canada** - Teen and Adult Activity Groups, Assistive Devices Funding, Case Management Model
- **Aphasia and Communication Disabilities Program (ACD)** - Communication Programs, Caregiver support at 7 locations for York and Durham residents

ABI Community Resources

- **Community Head Injury Resource Services (CHIRS) - ABI** Adult Day Programs, Rehab Therapies, Neuropsychological Services, Residential housing for Toronto, North York and Scarborough residents
- **COTA ABI Services** - Stroke Groups, Cognitive and Vocational Rehab, Supportive Housing, ABI Adult Day Programs, Case Management Services
- **Toronto ABI Network** – The Network provides hospitals and community-based organizations with comprehensive navigation support to find and access ABI inpatient and community-based rehabilitation and support programs for their patients/clients.
- **ABI Adult Day Programs** – Applications are through the Toronto ABI Network if south of Steeles Avenue.

Central LHIN ABI Care Coordinators



Sheryl Gilheany

Central ABI North Care Coordinator

Extension 5121 Cell 905 717 9196

Emma Gordon

Central ABI South Care Coordinator

Extension 5181 Cell 416-819-7518

Note: ABI Referrals are Non-Urgent Referrals



Thank you for your attention

Questions? Comments?

Central Local Health Integration Network

60 Renfrew Drive, Suite 300

Markham, ON L3R 0E1

Tel: 905-948-1872 or 1-866-392-5446

Fax: 905-948-8011

Email: central@lhins.on.ca

www.centrollhin.on.ca

Toronto **abi** Network

Thank you!

Contact Information



info@abinetwork.ca



416-597-3057

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<http://www.abinetwork.ca/subscribe>