

The Toronto ABI Network is focused on supporting efficient transitions from hospital to community and improving knowledge of and access to publicly funded ABI community services. Information on wait times for publicly funded ABI services informs clinicians, patients, families and caregivers and serves as a planning tool for continued and seamless care. Wait times for these services have been collated in this report and are reported by member organizations for the following:

- a. Outpatient Rehabilitation Page 1
- b. Community Services and Programs (e.g., case management, adult day program, housing) Page 1-3
- c. Clinics Page 4

Organization/ Program	Wait time for INTAKE	Wait time to START SERVICE	Average Length of Service
a. Outpatient ABI Rehab			
<i>Toronto Rehab – University Health Network</i>			
Rumsey Site	7 weeks	3.5 months 14 weeks	10 weeks
University Site	7 weeks	3.5 months 14 weeks	8 weeks
<i>Bridgepoint Active Healthcare – Sinai Health System</i>			
Neurological outpatient rehabilitation program	3 - 4 months for external referrals.	3-4 months	Approximately 8 weeks
b. Community Services and Programs			
<i>Cota</i>			
Adult Day Service	No wait list (it depends when a client is referred; maximum wait time would be 4 months if a new program has just started)		This program runs on a 4 month cycle
Cota Case Management - North York	Within 10 business days	4 months	Approx. 18- 24 months
- Etobicoke West Toronto (to Dufferin)	Within 10 business days	8 months	Approx. 18- 24 months
- Scarborough	Within 10 business days	2-4 months	Approx. 18- 24 months
- Downtown Toronto	Within 10 business days	10-12 months	Approx. 18- 24 months
- Central Region	Within 10 business days	4 months	Approx. 18- 24 months
Cota Behaviour Therapy Supports	Within 10 business days	2-4 weeks	6-8 months

Organization/ Program	Wait time for INTAKE	Wait time to START SERVICE	Average Length of Service
Cota Scarborough ABI Outreach Program	Within 10 business days	2-4 weeks	Approx. 6-24 months
Community Head Injury Resources Services (CHIRS)			
Community Support Services	3-4 weeks	3- 4 years	Long term (until their needs can be managed)
Neurobehavioural Intervention Behaviour Program	3- 4 weeks	3- 6 months	18 months
Adult Day Service	3-4 weeks	1-3 weeks	Long term
Clinical Groups	3-4 weeks	1-3 months	12 weeks (Offered Quarterly)
Residential	3-4 weeks	8- 10 years	Life Long
Neuropsychology Assessment Clinic	1-2 weeks	6-10 weeks	1-2 months
PACE Independent Living			
Adult Day Services	1-2 months	No wait	No limit
Supportive Housing	2-3 months (only do intake if vacancy)	2 months (dependent on vacancy)	No limit
ABI Community Program	4-6 months (only do intake if vacancy)	2-3 months (dependent on vacancy)	Dependent on client goals
West Park Healthcare Centre			
ABI Adult Day Program	1-2 weeks	Weeks to months (depends on space and availability)	6- 8 months
Behavioural Outreach	7- 30 days (this will depend on waitlist and responsibilities of the Behaviour Therapists)	14-28 days Can exceed this time depending on the caseload of each Behaviour Therapist	12 months (This is dependent on client's ability and clinical outcomes.
March of Dimes Canada (MODC)			
ABI Supportive Housing - Newmarket Site	2-6 months	Based on Vacancy	Life long

Organization/ Program	Wait time for INTAKE	Wait time to START SERVICE	Average Length of Service
- Toronto Cooperage Site (open since June 2016)	2- 6 months	Based on Vacancy	Life long
Case Management/ Outreach (York Region only)	4-6 weeks	6- 12 months	2 – 5 years
Aphasia Day Program	4 weeks	No current wait lists	2 – 5 years
MODC Peer Group (York Region only)	4 weeks (dependent on if the required documentation is provided)	No current wait lists	N/A as long as needs are being met clients attend group(s) indefinitely.
York Simcoe Brain Injury Services (YSBIS) (Mackenzie Health/MODC)			
Behavioural Consultant	4 to 6 weeks	9 months	2 years 5 months
Case Manager	4 to 6 weeks	8 months	3 years
Rehab Worker	4 to 6 weeks	8 months	3 years
Adult Day Program	4 to 6 weeks	1-9 months varies based on site	4 years
Mind Forward (Peel Halton Dufferin ABI Services)			
Community Support Services/ Clinical Services	14 days	6 months	Long term
Adult Day Services, Outreach	14 days	6 months	Long term
Residential Services	14 days	7-10 years	Life long
c. Clinics			
Toronto Rehab – University Health Network			
Physiatry Clinic	2-5 weeks	3 - 5 months	1 time Assessment/ Consult/ Follow up depending on patients' needs
Neuropsychiatry Clinic	2- 4 weeks	4-5 months	Depends on patient needs
Sunnybrook Health Sciences Centre			

Organization/ Program	Wait time for INTAKE	Wait time to START SERVICE	Average Length of Service
Mild to Moderate TBI Clinic	<p>Telephone contact established within 1 week of receiving referral</p> <p>Clinical Intake and Assessment completed at first visit: 4-6 weeks for Youth/Young Adult Clinic</p> <p>2-3 months for Adult Clinic</p>	<p>4-6 weeks for Youth/Young Adult Clinic</p> <p>2-3 months for Adult Clinic</p> <p>(Note: this is for community referrals / patients not seen at Sunnybrook)</p>	Up to 1 year but will depend on clinical need
St. Michael's Hospital – Unity Health Toronto			
Psychiatry Clinic	24 business hours	6 weeks	1 time Assessment/ Consult

NOTE:

- Adult Day Service: each program requires an intake appointment first and that can be anywhere from 1-2 weeks up to one month (assuming the individual does not require 1:1 support)
- Supportive Housing: due to the long wait times, referrals are reviewed by PACE only when a spot becomes available; CHIRS and MODC manage a waitlist for housing; Cota Collegeview no longer accepts referrals due to their long waitlist.
- Wait times for ABI services in the community are estimated time frames which may change and are affected by several factors such as: missing or incorrect referral information or if the organization is unable to reach and schedule intakes/screenings with the client (due to availability, no shows and/or cancellations).
- This report is reviewed and updated several times a year.