

Strategic Framework – Action Plan

2021-2024

INTRODUCTION

The Toronto Acquired Brain Injury (ABI) Network was established in 1995 to address issues of fragmentation in the system and inequitable access to service for individuals with an acquired brain injury. Since that time, the ABI Network has become a leader in furthering equitable, accessible, responsive, cost-effective, and quality publicly funded services.

In addition to managing a centralized referral system, the Toronto ABI Network works to address system level issues related to ABI service delivery, increase the profile of acquired brain injury and promote best practices across member organizations. A recognized leader in ABI, the ABI Network is a strong and reputable voice for the needs of those with acquired brain injury. Clients, families, ABI stakeholders, the Ministry of Health and others rely on the Network for information and advice, and as a forum to identify and resolve issues affecting the coordination of ABI services across the Greater Toronto Area.

OUR VISION

Influencing excellence in publicly funded services and support for persons living with the effects of an acquired brain injury.

OUR MISSION

To provide leadership in furthering equitable, accessible, responsive and quality publicly funded services and support for persons living with the effects of an acquired brain injury in the Greater Toronto Area.

OUR VALUES

The values as stated are not intended to be exclusive or all encompassing but to serve as the principles guiding the activities of the Network.

- Quality of life - Defined by the person and his/her family
- Social responsibility - Equitable access and timely service
- Responsiveness to individuals and their families - Feedback from persons and their families is essential
- Knowledge-based services and support - Recommendations regarding services and support will be supported by data
- Partnerships - Collaboration with all stakeholders is crucial
- Research - Research and evaluation of clinical outcomes are fundamental
- Education - Education of all stakeholders is critical to influence excellence in service and support

STRATEGIC FRAMEWORK

**Strategic
Priorities**



**Provide Seamless
Client Navigation**



**Enhance
Leadership and
Collaboration**



**Lead With a United
Voice**

Values

Quality of Life • Social Responsibility • Partnerships
Research • Education • Knowledge-based services • Responsiveness

PLAN OVERVIEW

PRIORITIES	OBJECTIVES	OUTCOMES
<p>Lead with a United Voice</p> <p><i>As a Network of specialized ABI service providers, we will lead with a united voice to ensure individuals with an ABI receive evidence-based, equitable, and quality care.</i></p>	<ul style="list-style-type: none"> Identify opportunities for strengthening a united voice for ABI Integrate client and family perspectives in initiatives 	<ul style="list-style-type: none"> Improved understanding of ABI in support of enhanced access and quality of services provided to those with ABI. Increased and early engagement of survivors and families in Network initiatives.
<p>Enhance Leadership and Collaboration</p> <p><i>The ABI Network will promote collaboration and strategic partnerships to ensure Members and the public have access to resources, education, and best practices.</i></p>	<ul style="list-style-type: none"> Enhance awareness of ABI and of ABI Network role Build knowledge and capacity to better support persons with ABI Clarify Roles of the ABI Network and Members in GTA 	<ul style="list-style-type: none"> Increased awareness of ABI and the role of the ABI Network through engagement of representatives/organizations within the ABI sector and beyond. Collaboratively deliver interventions to bridge identified knowledge gaps.
<p>Provide and Promote Seamless Client Navigation</p> <p><i>The ABI Network will provide support and promote seamless navigation for clients and providers.</i></p>	<ul style="list-style-type: none"> Review and confirm Network’s role in navigation within the system and its referral processes to identify improvement opportunities Improve the accessibility and usefulness of navigation resources and information Engage with and serve as a support to regional Ontario Health Teams (OHTs) Promote Leading Practices in Virtual Care 	<ul style="list-style-type: none"> Demonstration of partnerships and their effectiveness in navigation through a central point of access. Enhanced ease of use, relevance and timeliness of ABI Network resources and communications Increased engagement with OHTs to raise awareness of ABI, of the ABI Network and specialized services/organizations available to inform integrated care planning. Facilitated access to information on leading practices to implement or access virtual care for individuals with brain injury.